

Educational Institution Case Study – Project Rescue

Problem

A tertiary educational institution found itself floundering within a supposedly simple data conversion project. The project was stalled and the VC's office requested that Dedication Group perform a project rescue.

Solution

Dedication Group provided the technical direction necessary to overcome the obstacles the department was encountering. Focus had been made on the actual data conversion effort without considering that the third party system may not be performing to business expectations, and within contractual delivery specifications. Dedication Group investigations revealed shortcomings in systems functionality and data modelling which should have been delivered by the systems vendor. The first step to resolution was to re-model the systems data so that the converted information could be utilised effectively.

Dedication Group rescued the project by:

- providing a new project scope involving enhancements to the destination system
- managing the system enhancements project
- completed the data conversion project in an efficient and effective manner

Outcome

The original project initiatives were achieved with the overall system functionality improved and data cleansed as required. This enabled the educational institution to gain an edge on its competitors through the building of long-term relationships with associates and partners of the university; which ultimately led to increased profits. The team achieved their business goals and can now provide a better, more cohesive result to its customers.

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